



German Grill

LIMITED TWO YEAR WARRANTY

CONDITIONS OF WARRANTY

1. The grill carries a two year (24 months) Warranty to the original purchaser whose name appears on the purchase invoice, OR who has registered their Warranty with the offices of German Grill LLC, 5833 Ewing Ave S, Edina, MN 55410. Defective parts will be repaired, or replaced upon return, or shipment, (F.O.B. point of shipment) to the offices of German Grill, 1511 Marshall St NE, Minneapolis, MN 55413. German Grill will not be liable for any transportation charges, packaging costs, export/import duties, or levied taxes. Except as provided in this CONDITIONS OF WARRANTIES paragraph. Repair or replacement of parts in the manner and for the period of time stipulated hereunder shall constitute the fulfillment of all direct and derivative liabilities obligations from German Grill. Warranty does not apply to damage caused by improper assembly, misuse, accidents, commercial use, mechanical alterations, negligence, improper care, natural or accidental disasters; nor, to the cart, or the temperature gauge. The German Grill LLC does not extend its warranty to damage which may have occurred after the grill was delivered to a customer, dealer or distributor. If your grill has any scratches, dents or chips on it at the time of purchase, these must be noted on your purchase invoice.
2. The Warranty coverage begins on the original date of shipment from our factory. Proof of purchase is required to validate the Warranty.
3. German Grill LLC takes every precaution to utilize materials that retard corrosion and rust by using high temperature paint and ceramic coatings. Even with these safeguards, the protective coatings can be compromised by various substances or conditions beyond German Grill's control. High temperatures combined with excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides, solvent type cleaners, and salt are some of the substances that can affect paint on metal coatings. For these reasons, the Warranty is limited to two (2) years, and DOES NOT COVER SURFACE RUST OR OXIDATION unless there is a loss of structural integrity on the components of the grill. The warranty does not cover discoloration of the stainless steel parts as this is a normal reaction to the heat, chemicals and substances used in high temperature cooking and will not affect the performance of the grill.
4. The Warranties are based on normal use and service of the grill.
5. The Warranty SHALL NOT APPLY, nor will German Grill assume responsibility for damages that might result from failure to follow prescribed procedures, or when the grill has been tampered with, or altered in any way, except as directed by German Grill or which, in the German Grill's judgment has been subjected to misuse, neglect or accident. TO THE EXTENT ALLOWED BY LAW, ALL STATUTORY, EXPRESSED OR IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE WARRANTY. LIABILITY FOR INCIDENTAL SPECIAL AND CONSEQUENTIAL DAMAGES IS EXCLUDED. Some states do not allow exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
6. German Grill shall not be liable for any default or delay in the performance under the Warranty caused by any contingency beyond our control, including without limitation, war, government restrictions or restraints, strikes, fire, floods or reduced supply of raw materials.
7. The Warranty is in lieu of all other Warranties expressed or implied, by law or otherwise, and German Grill does not authorize any person or representative to assume any obligation or liability in connection with the sale of the grill. This means that no warranties, either expressed or implied, are extended to persons who purchase the product from anyone other than German Grill or an authorized German Grill dealer.

PROCEDURES FOR WARRANTY SERVICE

Contact the German Grill Dealer, or German Grill LLC, (888) 261-5740, for part replacement, repairs or other actions under the conditions of the Warranty. Be prepared to furnish the following: purchaser's name, date of purchase, location of purchase, and an accurate description of the problem or the defective part.

The Warranties herein give you all of your specific legal rights. However, you may also have other rights which vary from state to state.